kyoceradocumentsolutions.com

Kyocera Printer Setup Tool

User Guide

2024.02
KPSTUGKDEN100



Legal notes

Unauthorized reproduction of all or part of this guide is prohibited.

The information in this guide is subject to change without notice.

We cannot be held liable for any problems arising from the use of this product, regardless of the information herein.

Regarding trademarks

All brand and product names herein are registered trademarks or trademarks of their respective companies.

Table of Contents

Chapter 1 Product overview

Documentation..... 1-1
Conventions..... 1-1
System requirements..... 1-2

Chapter 2 Preparing to install

Chapter 3 Setting up your printer

Chapter 4 Troubleshooting

1 Product overview

With the Kyocera Printer Setup Tool, you can connect your printer to a wireless network, and then install recommended drivers and utilities. You can access this tool through the KYOCERA Document Solutions website or in the Product Library disc that came with your printer.

You can only use Kyocera Printer Setup Tool for printers with network capabilities.

Documentation

This guide provides instructions about using Kyocera Printer Setup Tool that came from the KYOCERA Document Solutions website. For instructions about using Kyocera Printer Setup Tool that came with the Product Library disc, see the *Printer Driver User Guide*.

Conventions

The following conventions may be used in this guide:

- **Bold text** is used for menu items, buttons, and providing emphasis where needed.
- Screen, text box, and drop-down menu titles are spelled and punctuated exactly as they are displayed on the screen.
- *Italics* are used for document titles.
- Text or commands that a user enters are displayed as text in a different font or in a text box as shown in these examples:

1. On the command line, enter `net stop program`.

2. Create a batch file that includes these commands:

```
net stop program
gbak -rep -user PROGRAMLOG.FBK
```

- Icons are used to draw your attention to certain pieces of information. Examples:

This indicates information that is useful to know.

This indicates important information that you should know, including such things as data loss if the procedure is not done properly.

System requirements

Supported operating systems

- Windows Server 2022
- Windows Server 2019
- Windows Server 2016
- Windows 11 (including ARM64)
- Windows 10 (including ARM64)

Microsoft .NET

Before running the application, make sure that Microsoft .NET Core 6.0 or later is installed in your computer.

Supported languages

Some parts of the application may have limited language support.

- Arabic
- Catalan
- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Danish
- Dutch
- English
- Finnish
- French
- German
- Greek
- Hebrew
- Hungarian
- Italian
- Japanese
- Korean
- Norwegian
- Polish
- Portuguese (Brazilian)
- Portuguese (Portugal)
- Romanian
- Russian
- Spanish
- Swedish
- Thai
- Turkish
- Vietnamese

2 Preparing to install

- In Windows operating systems, you must have administrator rights to install the application.
- For the installer to download any required components, make sure that your computer is connected to the internet.
- Make sure that your printer is turned on and connected to the same network as your computer.

1. From a web browser, go to https://kyocera.info.
2. Select your printer, operating system, and language.
3. In Utility, go to Kyocera Printer Setup Tool, then select the download button.

   Kyocera Printer Setup Tool is available only in Utility if your printer is supported by the application.

4. To begin the download, read and accept the license agreement.

   Take note of the download location.

5. In your computer, go to the download location, then run the installer.

   If necessary:
   - Extract the files.
   - Allow the installer to make changes to your computer.

3 Setting up your printer

1 Turn on your printer, then do any of the following:

If your printer has	Make sure to
Not yet been connected to the network and has Wi-Fi capability	Depending on your printer, in the printer operation panel, do either of the following: • Go to **Menu** > **Quick Setup Wizard** > **Network Setup**. If prompted, enter your user credentials. Select **Start**, then go to **Network Setting** > **Wi-Fi Easy Setup**. • Go to **Menu** > **System/Network**. If prompted, enter your user credentials. Select **Network Setting** > **Wi-Fi Easy Setup**. Follow the instructions on your printer operation panel. Take note of the Device Name and Password. • Depending on the security permissions of your printer, during printer selection, you may be required to sign in as an administrator to your printer using the Device Name and Password. Make sure to enter the correct administrator credentials for your printer. For more information, see the printer *Operation Guide*. • If you are setting up your printer for the first time, then, after setting the time zone, date, and time, select **Wi-Fi Easy Setup**. • Menus may vary depending on your printer. For more information, see the printer *Operation Guide*.
Not yet been connected to the network and only has wired-network capability	Connect your printer to your network using a network cable. Make sure that your printer and computer are on the same network.

If your printer has	Make sure to
Already been connected to the network using either Wi-Fi or network cable	Check that your printer and computer are on the same network.
No Wi-Fi- or wired-network capabilities	Install the printer driver and other components from the web installer, standalone installer packages, or Product Library disc for an expanded feature set. You can only use Kyocera Printer Setup Tool for printers with network capabilities.

2 In Kyocera Printer Setup Tool, read the license agreement, then select **Agree**.

3 From the list of devices, select the printer to set up.

- If necessary, select **SNMP settings**, then review or modify any of the available options.
- If your preferred printer is not displayed, use the search box to find your printer, or follow the instructions on the screen.
- Make sure that your selected printer is not being configured by another user. If you are unable to proceed, check the printer connection status, then try again.
- If your problem persists, then contact your system administrator.
- Depending on the security permissions of your printer, you may be required to sign in as an administrator to your printer using the Device Name and Password. Make sure to enter the correct administrator credentials for your printer. For more information, see the printer *Operation Guide*.

4 If necessary, configure the Wi-Fi network connection of your printer.

To proceed without configuring the network connection, select **Skip**.

a) Do either of the following:

- To connect the printer to the same network as your computer, select **Yes**.
- To connect the printer to a different network, select **No**, then do either of the following:
  - Select the correct network from the list. If necessary, enter the network password, then select **Connect**.
  - If your preferred network is not listed, select **Manual setup**. Configure the network settings, then select **Submit**.

b) Depending on your printer configuration, if required, press the specific key on your printer as instructed on the screen.

c) Review the result. If necessary, correct any issues then repeat the process.

d) Select **Next**.

5 Review the printer information, then do either of the following:

Install drivers and utilities

a. If preferred, select **Use host name as port name**.

b. Select **Install**.

c. After the installation, select from the following options:

Print a test page

Test the connection and operation of the printer by printing the *Windows Printer Test Page*.

Set as default printer

Make this your default printing device.

Set Duplex as default

The driver is set to duplex mode by default. You can make exceptions to the default later by selecting options in the driver Quick Print or Basic tab.

d. Select **Next**.

Skip installation

To proceed without installing drivers and utilities, select **Skip**.

6 Select **Finish**.

If the installation fails, then resolve any issues before repeating the process. If necessary, contact your system administrator.

4 Troubleshooting

This section includes the most common problems that you may encounter when using the application. For each problem listed, you can do any of the recommended solutions. If your problem is not listed, contact your system administrator or qualified service personnel.

Problem	Possible cause	Recommended solution
In the list of devices, I am not able to see the printer I want to set up.	Your printer may be turned off.	Turn on the printer.
	Your printer may not be connected to the network.	Make sure that your printer is connected to the same network as your computer. For wireless connection, ensure that Wi-Fi direct is enabled in your printer. For wired connection, do any of the following: • Reconnect the LAN cable. • Connect the LAN cable to a different port in the router. • Use a different LAN cable.
	Your computer is not connected to the network.	Check your network settings to confirm your connection. If necessary, delete the network profile then reconnect.
During Wi-Fi Setup, no Wi-Fi connection is established.	Your Wi-Fi router is turned off.	Turn on your Wi-Fi router. Use a different network. If the problem persists, contact your system administrator or qualified service personnel.
	You may have entered incorrect network credentials.	Make sure that your network credentials are correct.

Problem	Possible cause	Recommended solution
I am unable to successfully install the complete drivers and utilities.	You may not have enough storage space on your computer.	Delete or move files that you no longer use, or uninstall applications you no longer need to secure more storage space.
	You may not have administrator rights to perform installation.	Make sure you have administrator rights or use an administrator account.
	Your computer might be incompatible to the drivers or utilities you are installing.	• Refer to the *Release Notes* or *ReadMe* that accompany this product. • Contact your system administrator.

For the Kyocera contact in your region, see Sales Sites sections here.
https://www.kyoceradocumentsolutions.com/company/directory.html

©2024 KYOCERA Document Solutions Inc.
The Kyocera logo is a trademark of Kyocera Corporation.